



### Disclosure & Barring Service (DBS)

VANEL is a DBS registered umbrella body that can process DBS checks for organisations in order that they can make informed decisions about the suitability of potential volunteers for recruitment to their volunteering opportunities. E-mail: Liz Dugard on [liz@vanel.org.uk](mailto:liz@vanel.org.uk)

### Safeguarding Training Courses

Once your volunteers have completed their DBS checks if they are going to be supporting children, young people or vulnerable people we strongly recommend that they complete at least a Level One Safeguarding Training Course. E-mail: Peter Hewson on [peter@vanel.org.uk](mailto:peter@vanel.org.uk)

### Supporting Volunteers Award (SVA)

In order to provide assurance for volunteers about the quality of voluntary and community groups and other organisations offering volunteering opportunities, the team has developed the Supporting Volunteers Award. The SVA is offered at 2 levels and we encourage and support all volunteer hosting organisations to achieve at least level 1 which demonstrates a minimum level of assurance including DBS checks, risk assessments and induction. For information on our SVA Quality Assurance, please email [supportingvolunteers@vanel.org.uk](mailto:supportingvolunteers@vanel.org.uk)

### Volunteer Brokerage

Our Volunteer Service offers information and operates as a recruitment agency for people wanting to volunteer with charitable and not-for-profit organisations. It also offers support to groups who host volunteers, ensuring they are set up appropriately to operate with volunteers. We have information on a wide range of volunteering opportunities and place volunteers of all ages. For more information on volunteering opportunities and where to volunteer, please email either Liz Dugard or Peter Hewson on [volunteer@vanel.org.uk](mailto:volunteer@vanel.org.uk) or see [www.do-it.org](http://www.do-it.org)

### Winter Planning Campaign

We work with voluntary and community groups to provide a single point of contact so elderly and vulnerable people can access local advice and support services. This helps ensure that vulnerable people are stocked up prior to winter and aware of the symptoms of and how to prevent hypothermia. We offer limited support during extreme weather conditions in snow and ice, for e.g. shopping for emergency provisions; collecting and delivering medical prescriptions and snow clearances. Email [vicky@vanel.org.uk](mailto:vicky@vanel.org.uk)

### Volunteer Profiles

You may have been volunteering for some time and are ready for a change or would like to offer more hours to another group. If so, we may be able to help you identify a new volunteering option. Also, the Volunteer Brokerage may not currently offer an opportunity that you are interested in, so you may like to create your own, then offer it to one of our groups. For more information on volunteer profiles and creating your own volunteer opportunity, please email Liz Dugard [liz@vanel.org.uk](mailto:liz@vanel.org.uk) or [jenny@vanel.org.uk](mailto:jenny@vanel.org.uk)

### Trustees and Governance

VANEL provides a range of support for trustee development and training and for committee and governance skills. We get involved with National Trustees' Week each November and we also offer a range of support including roles and responsibilities training; SVAg; a trustee network and technology for trustees. Contact: [karl@vanel.org.uk](mailto:karl@vanel.org.uk)

## VOLUNTARY ACTION NORTH EAST LINCOLNSHIRE

Chief Officer: Paula Grant - 01472 240707 email: [paula@vanel.org.uk](mailto:paula@vanel.org.uk)

Web: [www.vanel.org.uk](http://www.vanel.org.uk) | Telephone: 01472 23112 | Email: [peter@vanel.org.uk](mailto:peter@vanel.org.uk)

The Willows, 23 Bargate, Grimsby, North East Lincolnshire, DN34 4SS

Opening Hours: Mondays - Fridays from 0900 to 1600



### Member & Friends

Membership of Voluntary Action is open to all local charities, voluntary and community organisations. For those organisations who do not meet our membership criteria we will be very pleased to welcome them as Friends. For full details and an application form e-mail: Peter Hewson on [peter@vanel.org.uk](mailto:peter@vanel.org.uk)

### Electronic Monthly Newsletter

The monthly newsletter is sent electronically and contains current local information relevant to our members and friends. Our team shares updates on all the services we offer. Members and Friends can promote their events or projects or advertise any jobs. We also have a member of the month. A limited number of hard copies can be made available by negotiation if you do not have internet access. E-mail: Karl Elliott on [karl@vanel.org.uk](mailto:karl@vanel.org.uk)

### Electronic News Bulletin – Weekly Service

The weekly news bulletin is web based and contains current information relevant to local voluntary and community groups. Members and friends can promote their events or projects or advertise any jobs or volunteering opportunities. It also covers any relevant national news and other information which is posted on our website and has been updated in the week of circulation. E-mail: Vicky Campbell on [vicky@vanel.org.uk](mailto:vicky@vanel.org.uk)

### ENFUSE: Helping Young People to Help Communities Help Themselves programme

Our local programme that we specifically designed to involve local young people both as apprentices and volunteers to enable them to identify opportunities to have their say about how local services are planned, operated and can be improved from a young person’s perspective. The programme includes training, teamwork, surveys, applying for funding, working with business partners, preparing press releases & much more. E-mail: Jenny Hodson on [jenny@vanel.org.uk](mailto:jenny@vanel.org.uk) or visit the website: [www.enfusegy.org.uk](http://www.enfusegy.org.uk)

### DIGITAL TECHNOLOGY SUPPORT

This new programme was designed as a result of voluntary and community group members taking part in our WebClub, and from feedback from members and various open ad hoc training sessions. The programme includes bespoke training, IT trouble-shooting, small website set up and maintenance; digital volunteer recruitment and management. We also have a huge amount of resources and produce a quarterly digital information sheet. E-mail: Karl Elliott on [karl@vanel.org.uk](mailto:karl@vanel.org.uk) or visit the website: [www.vanel.org.uk/vaneldigital](http://www.vanel.org.uk/vaneldigital)

### Community Group Development Work Service

We offer a comprehensive organisational support service to all local charities, voluntary and community organisations. For our members or friends we offer support services for a small fee. For non-members our fees are negotiable. To find out how we can help you contact: John Mooney on [john@vanel.org.uk](mailto:john@vanel.org.uk)

### Restorative Practices Champion

This development programme is designed to support and improve relationships between victims and offenders of crime by negotiation within our communities. A comprehensive training course is offered. For more information please e-mail Marcus Czarnecki on [marcus@vanel.org.uk](mailto:marcus@vanel.org.uk)

### Victim’s Champion

The Victims Champion offers support and help to victims suffering anti-social behaviour of any kind, including; noise and nuisance behaviour, neighbour disputes, animal and vehicle related nuisance and intimidation and harassment. E-mail Tom Shaw on [tom.shaw@nelincs.gov.uk](mailto:tom.shaw@nelincs.gov.uk)

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