

Kim Pullan Care Support Services

Helping you access the care you deserve



Everyone at Kim Pullan Care Support Services are totally committed to providing an excellent and accurate service. If you have a comment, a complaint, or even a compliment to make about Kim Pullan Care Support Services then please complete the form below. If you would like a form posting out to you please call 01472 239682 or 07507 526268 or email

kim@kimpullancaresupportservices.co.uk Our policy is stated below:

- We will acknowledge receipt of any complaint within 3 days
- We will investigate any complaints within 10 days (or, if this is not feasible due to, for example, a relevant person being absent, we will notify you of this within 3 days)
- We will keep you updated of progress made and advise you of the outcome of any complaint made

Name

Address

Telephone number

Email address

Date of incident
Details – please
state at the
beginning if you are
making a complaint,
a comment or a
compliment.
Continue on a
separate sheet if
necessary.